



Hyde
Foundation



settle

Creating tenancy success through early tenancy mentoring

Helping young residents successfully adjust to independent living

- 78% of young residents referred engaged with their Settle mentor
- Average arrears at three months is £175 lower than non-participants
- Average arrears at six months is £183 lower than non-participants
- No ASB complaints against participants
- No tenancy terminations amongst participants

Working together

This tenancy mentoring project is a partnership between Hyde Foundation's Successful Tenancies service and Settle, funded by the Big Lottery Reaching Communities funding. It aims to increase tenancy success of 18-25 year olds moving into a Hyde property in London.

We worked with 62 young people from nine London boroughs during the one-year pilot.

How does Settle work?

- **It's preventative** – working with young people as soon as they move in to prevent problems snowballing
- **It's holistic** – focusing on money, tenancy and health and recognising the interplay between them
- **It's hands on** – providing practical help to prevent debts from accumulating, offering guidance on benefits, budgeting and utilities costs and access to funds for home furnishings
- **It's flexible** – the team work on young people's terms – visiting them at home, fitting in with their schedule and checking in further down the line to find out whether they still need support



Sasha's Settle Journey

Name: Sasha

Age: 23

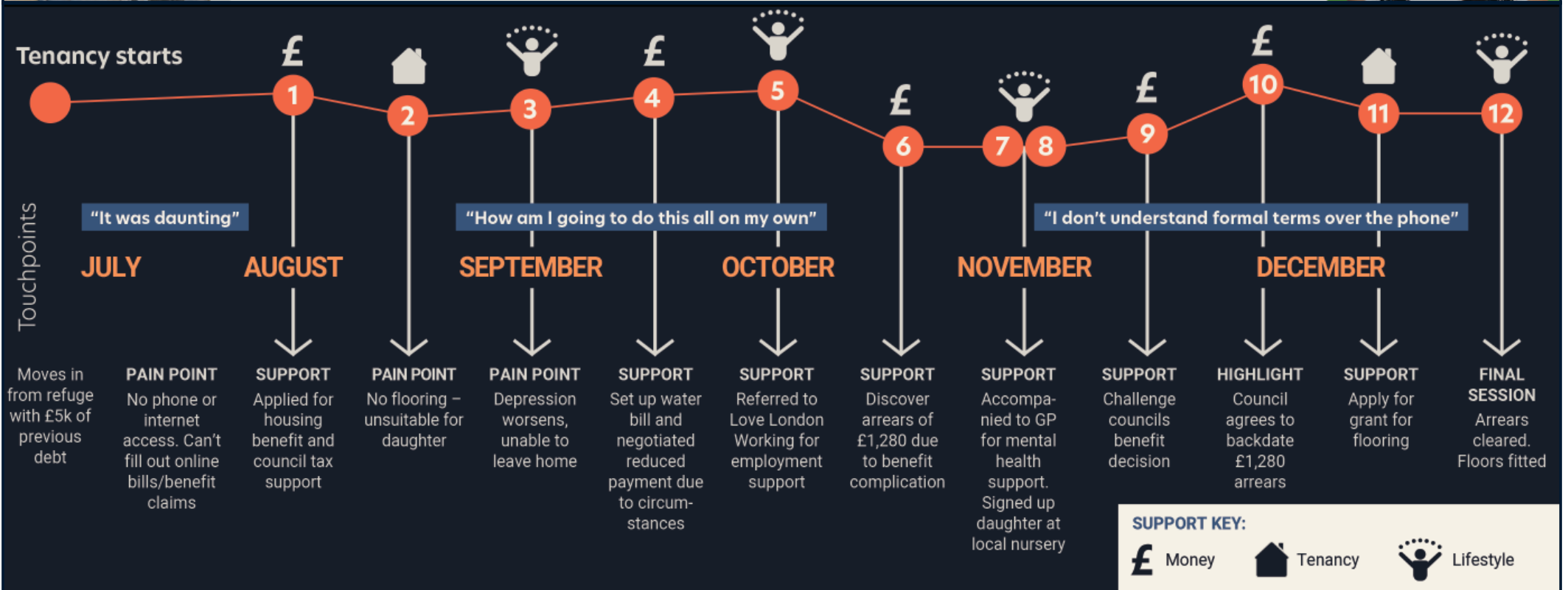
Background: Single mother of 2 year old daughter

Previous Housing: Women's refuge after being a victim of domestic violence

Settle Member: Laura

Support Type: 1-1 home visits

No. of sessions: 12





The most vulnerable young tenants benefit the most

We commonly work with:

- Care leavers
- Single parents
- Those who aren't in education, employment or training
- Domestic abuse victims, who often have no experience of independent living.

Partners delivering the programme

Hyde Foundation is Hyde's social investment service. Its experienced team of specialists provide advice and support to residents at risk of, or in breach of, tenancy obligations, who are experiencing financial crisis or ill health.

Settle is a social enterprise supporting young people moving into their first home. Through mentoring they aim to prevent young people from becoming homeless by equipping them with the skills that they need to live independently.

To find out more, contact hydefoundation@hyde-housing.co.uk or hello@wearesettle.org



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